Bridge Mobile Viewer
Frequently-Asked Questions

Q.   What is Bridge Mobile Viewer?

A.   Bridge Mobile Viewer is the client component of Bridge Mobile. It is used to view and annotate output from court reporters in realtime. Unlike other viewers, Bridge Mobile works with all modern CAT software, so you can use any court reporter. You can connect to the court reporter locally or in the Cloud.

Q.   How much does Bridge Mobile Viewer cost?

A.   The standard version is free. The professional version costs $9.99 per month or $99.99 per year.

Q.   What are the differences between the standard and professional versions of Bridge Mobile Viewer?

A.   The standard version gives you all the basic functionality you need. The professional version includes additional features like multi-document viewing, extended document markings, powerful search functions, transcript export to alternate file formats, cloud data storage, and more. Click HERE for details.

Q.   Where can I download Bridge Mobile Viewer?

A.   The iPad app can be downloaded from Apple's App Store. There's also a browser-based version of the Bridge Mobile Viewer that will run under all platforms, including iOS, Android, Windows, and Mac OS. Android apps are coming soon in the Google Play Store and Amazon App Store.

Q.   Can I view transcripts on multiple devices?

A.   Yes. You can view transcripts on an unlimited number of devices.

Q. I have more than one iPad. If I purchase the Professional version, do I need to buy multiple licenses?

A. No. Using the same AppleID on each of your iPads allows you to access the application on every iPad with a single purchase.

Q. How do I acquire the professional version of Bridge Mobile Viewer?

A. The professional version is acquired through an in-app purchase.

Q. Do I need internet access to use Bridge Mobile Viewer?

A. The reporter providing the realtime service can provide realtime without Internet access by using a local router.

Q. Is there a quick-start guide I can use to help me get me started?

A. Yes. Click HERE to download the quick-start guide.

Q. Is there also a manual?

A. Yes. Just select "Help" within the Bridge Mobile Viewer.